Transforming Network Monitoring with Speed, Granular Data, and Exceptional Support

About Parknet

Industry:
- Telecommunications

Size:
- 30 employees
- $7 million

Teams Using AKIPS:
- Network Engineering
- Customer Support
- Customer Service

Founded in 2003, Parknet is a member-owned, internet, TV, and telephone service provider that serves over 500 housing associations and more than 40,000 users in the Copenhagen, Denmark area.

The Challenge: Wasting Scarce Resources on Maintenance & Monitoring

Throughout their careers, Thomas Andersen and his team at Parknet have used a variety of free and paid solutions to monitor their networks, including LibreNMS, Nagios, Cacti, The Dude by MikroTik, and SolarWinds.

Each required significant configuration effort and constant upkeep, which needed to be more suitable for a small company with limited staff.

Unlike large companies, Parknet has no individual colleague specifically focused on network monitoring, so the team faced many challenges with slow data retrieval, insufficient data collection over short periods, management of large databases, and too many vulnerabilities to patch—especially with SolarWinds.

The Goal: Fast, Easy to Use, and Secure

Thomas and his team sought a lightweight, easy-to-use, and secure tool to save time and resources, reduce maintenance efforts, enable precise data analysis, improve alerting capabilities, and enhance overall network performance and reliability.

In addition, the new tool needed to be able to:

- Scan networks quickly
- Maintain and access historical data efficiently and with high granularity
- Operate with minimal configuration

- Send valid alerts when there are outages
- Improve network uptime
- Enhance network performance and reliability
- Run securely without constant vulnerability patching

The Choice: AKIPS for Enhanced Efficiency, Speed, Robust Security, and Exceptional Support

Ask Selmer led Parknet's transition to AKIPS to significantly reduce maintenance time and enhance network reliability. AKIPS offered seamless configuration, automatic network scanning, and the ability to access three years of detailed historical data with down-to-the-minute accuracy. AKIPS' robust performance, fewer vulnerabilities, and excellent customer support made it the ideal choice for Parknet.

AKIPS provides:

- Seamless configuration and automatic network scanning
- Detailed historical data access up to 3 years without managing a large database
- Integration with existing alarm systems for real-time alerts
- Fewer security vulnerabilities compared to other systems
- Exceptional customer support, even during off-hours
- Fewer vulnerabilities and CVEs to patch

" Solarwinds has had some difficulties in the past with security vulnerabilities. When you look at the number of CVEs that come from AKIPS, compare that to other systems like LibreNMS and Solarwinds, it just isn't as vulnerable as those systems. "

-Thomas Andersen, *Network Department Leader*

The Outcomes: Saving Resources with Enhanced Network Reliability and Data Accessibility

After implementing AKIPS, Parknet experienced a significant reduction in maintenance time and improved network reliability. The support, customer service, and network departments' newfound ability to quickly respond to outages and troubleshoot issues has decreased downtime and improved service quality. Comparing data across 4000 switches and hundreds of other devices and interfaces is now straightforward and efficient.

AKIPS has provided Parknet with:

- Reduced maintenance and management time
- Faster response and troubleshooting for outages
- Enhanced data comparison across the network

- Broad usage across network and support teams
- Easy to access and utilize data for board reporting

" AKIPS is just so easy to configure. It does it for you. It scans your networks in 24 hours, and everything is there. The ability to look back on data over 3 years down to the minute, without having huge databases to manage, without the whole system being excruciating slow, is fantastic. With Solarwinds when I was trying to drill the same data over the same period, it ended up being so, so slow. With AKIPS it just works. "

-Thomas Andersen

For more information, visit **www.akips.com**, or email us at **sales@akips.com**